

Southern Acceptance-to-Service Policy
12/16/2024

Agency Hours: Monday-Friday 8a-4p

On-call 24/7 emergent clinical needs of current/active patients on caseload

Admission Criteria

1. The client must be under the care of a physician. The client's physician (or other authorized licensed independent practitioner) must order and approve the provision of any service. A skilled service must be ordered.
2. The client must desire home care services.
3. The client must reside within the geographical area which the National Church Residences Home and Community Services home health services.
4. The physical facilities and equipment in the client's home must be adequate for safe and effective care.
5. Services may be provided to a client who has a primary need for skilled nursing, physical and/or occupational therapy on an intermittent basis and is homebound.
(A client is considered to be homebound if he/she has a condition that restricts his/her ability to leave his/her place of residence except with the aid of supportive devices, the use of special transportation, the assistance of another person, or if he/she has a condition which is such that leaving his/her home is medically contraindicated.)
6. Acceptance for home care services will be realistically based on the client's willingness and ability to function in a non-institutional environment, and the willingness, ability, and availability of family/caregiver or significant individuals to participate in the care.
7. Eligibility will not be based on the client's race, religion, age, gender, sexual orientation, disability (mental or physical), communicable disease, or place of national origin.

Coverage Area: Pike, Ross, Jackson, Scioto, Fayette, Vinton, Pickaway
Case By Case: Adams, Highland,

Disciplines offered: RN, PT, OT
HHA and MSW (considered on a case-by-case basis)

Staffing: 15-20 SOC's/week ADC: 150-180

Payors Accepted: Medicare, Aetna Medicare Advantage, Aetna OPERS, Aetna Better Health, Aetna Medicare Advantage, Anthem Medicare Advantage, Caresource Medicare Advantage, Centene – Buckeye Health Medicare Advantage, Humana Medicare Advantage, Medical Mutual of Ohio Medicare Advantage, Medigold Medicare Advantage, Molina Medicare Advantage, Veteran Affairs (VA)
Conditionally accept: Non-Episodic and commercial payers (ex. UHC)

Payors not accepted: Medicaid, managed Medicaid, MVA, BWCA

Skills and Competencies:

For the items below client must be teachable or have a teachable caregiver
HHA can accept a skilled frequency no greater than 3x/week for one discipline; must be able to taper frequency within initial 30days of care

- Observation and assessment
- Management and evaluation
- Medication teaching

- IV administration
- NG
- Trach management
- Catheters and ostomies
- Basic wound care

Conditions treated:

- Ortho
- Neuro
- Wounds
- Diabetes
- COPD
- CHF
- Dementia
- Cancer/Neoplasm
- Surgical Aftercare
- Complex Nursing *(case by case basis)
- GIGU

Case by case basis

- Clients with history of non-adherence
- Lymphedema requiring lymphedema wraps
- Bariatric
- Mental health/addiction/suicidal ideation
- Safety risk in the home
- Enteral feeding
- Pleurax drains