

## **Affordable Care Act – Section 1557**

### **Notice of Non-Discrimination**

National Church Residences complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, including sex characteristics, including intersex traits; pregnancy or related conditions; sexual orientation; gender identity, and sex stereotypes. National Church Residences does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

National Church Residences:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats).

- Provides free language assistance services to people whose primary language is not English, which may include:

- Qualified interpreters
- Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact Michelle Stickel.

If you believe that National Church Residences has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, including sex characteristics, including intersex traits; pregnancy or related conditions; sexual orientation; gender identity, and sex stereotypes you can file a grievance with: Michelle Stickel,

Senior Director of Corporate Compliance, 2245 North Bank Drive, Columbus, Ohio 43220, 614-273-3696, [compliance@nationalchurchresidence.org](mailto:compliance@nationalchurchresidence.org). You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Michelle Stickel is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

This notice is available at National Church Residences' website:

<https://www.nationalchurchresidences.org/>.