VACCINE MANDATE FOR VOLUNTEERS FRAMEWORK AND FAQ

Mandate Framework:
The vaccine mandate applies to National Church Residences volunteers. We know you may have questions. We are providing the framework and FAQs to help answer your questions.

1. The vaccine mandate as it relates to volunteers applies to indoor activities. Volunteers who do not meet the vaccine mandate requirement may still volunteer outdoors where social distancing is possible and respected or volunteer remotely.
2. There are no exceptions to the vaccine mandate for volunteers, including age.
3. The mandate applies to all registered volunteers, including residents. Volunteers should be registered if you a) volunteer more than 1 time in a month, weekly or daily - OR- b) you volunteer 10 hours or more hours in a month. To register, follow this link: https://www.nationalchurchresidences.org/volunteer/
4. Volunteer Services is ready to collect a copy of each volunteer’s vaccine card. The email to send your card is volunteers@nationalchurchresidences.org. If you prefer, you may also mail a copy of your vaccine card to: National Church Residences, 2335 North Bank Drive, Columbus, OH, Attn: Volunteer Services.
5. The deadline to send your card showing you are fully vaccinated is November 1. All new applications to volunteer will be required to include a copy of the applicant’s vaccination card.
6. Volunteer Services will provide the list of volunteers in compliance with the mandate to communities the week of November 1 with updates as information changes after that date.

FAQs:

- Why is N^^ requiring the COVID-19 vaccination for all on-site volunteers?
  For the sake of National Church Residences’ Mission, for the sake of our seniors, for their families and for our employees and volunteers, we must continue to place others’ health and safety first. Extensive preventive measures have been taken against COVID-19 since the beginning of the pandemic. Unfortunately, our best masking, handwashing, and social distancing efforts can no longer protect us, and those around us, from the rapid rise in COVID-19 variants. The COVID-19 vaccine is the single most effective tool in slowing, and even stopping, the spread of COVID-19 and saving lives. We are responsible for doing everything we can to end the pandemic and save lives in our communities. Volunteers are required to be fully vaccinated by November 1, 2021. If you have additional questions, please contact volunteers@nationalchurchresidences.org.
• **Does the vaccine mandate apply to all volunteers?**
  The vaccine mandate applies to all registered volunteers, including residents. Registration is required if you a) volunteer more than 1 time per month, weekly or daily - OR- b) you volunteer 10 hours or more hours in a month. To register, follow this link: [https://www.nationalchurchresidences.org/volunteer/](https://www.nationalchurchresidences.org/volunteer/)

  The mandate does not apply to outdoor activities where social distancing is possible and respected. The mandate does not apply to volunteer activities that are considered remote – where there is no direct contact with residents at a community, such as Adopt a Resident programs, greeting card campaigns or virtual opportunities.

  The mandate does apply to corporate volunteer groups who are doing an indoor activity. If you are the staff member organizing a corporate volunteer group, please contact volunteers@nationalchurchresidences.org for the process of verifying compliance.

  The mandate does not apply to individuals who are occasionally (1 time per month or less than 10 hours in a month) entering the building to offer free services such as food distribution from a food bank or health screenings. These individuals are required to comply with the COVID protocols for “Guests” included in the COVID Playbook when entering a community for this type of activity.

• **I am a resident. Does this apply to me?**
  The vaccine mandate applies to all volunteers registered with Volunteer Services, including residents. Residents are required to register if you a) volunteer more than 1 time per month, weekly or daily -OR- b) you volunteer 10 hours or more hours per month. To register, follow this link: [https://www.nationalchurchresidences.org/volunteer/](https://www.nationalchurchresidences.org/volunteer/)

• **Are there any exemptions to the vaccine mandate for volunteers?**
  No, there are no exceptions, exemptions or accommodations, including age. Volunteers who are not in compliance with the mandate may still volunteer outdoors where social distancing is possible and respected and participate in remote volunteer activities.

• **Will I have to show proof of my vaccination status?**
  Yes, all new volunteers will confirm in their volunteer application that they are fully vaccinated and provide a copy of their vaccination card by email or mail as part of the application process and prior to their first visit to the community. All current onsite volunteers will need to confirm their vaccination status by providing your card by email or mail by November 1, 2021. Vaccine cards should be emailed to volunteers@nationalchurchresidences.org or a copy of your vaccine card mailed to: National Church Residences, 2335 North Bank Drive, Columbus, OH, Attn: Volunteer Services.
• **Why is N^ requiring the vaccination before all of the vaccines have full (FDA) approval?**
  We are requiring the vaccine now to protect our residents, clients, employees, families, volunteers and the communities. The Pfizer vaccine has received full FDA approval, and we are confident in the safety of the Moderna and J&J vaccines that have received FDA emergency use authorization. The science is clear that vaccines save lives and are proven to be safe and effective.

• **If I’ve already had COVID and have the antibodies, why do I need to be vaccinated?**
  The CDC recommends everyone get vaccinated regardless of whether you have already had COVID. Vaccination protects against the current known variants to a greater extent than natural infection. Studies have also shown that vaccination provides a strong boost in protection in people who have recovered from COVID.

• **There are cases of people getting COVID after vaccination, so why should I get a vaccine?**
  COVID-19 vaccines are extremely effective. In fact, the mRNA vaccines are some of the best vaccines ever developed with up to a 95% protection from symptomatic COVID-19 infection. These vaccines are also nearly 100% effective in preventing serious illness, hospitalization and death. And, vaccination also decreases the ability to transmit infection to another person. While rare, it is possible to get COVID-19 after vaccination, but those who do usually have less severe symptoms.

• **When do I need to provide my vaccination status?**
  Volunteers should provide their vaccination status as soon as possible but no later than November 1, 2021 by emailing your vaccine card to volunteers@nationalchurchresidences.org or by sending a copy in the mail to a copy of your vaccine card mailed to: National Church Residences, 2335 North Bank Drive, Columbus, OH, Attn: Volunteer Services.

• **What will happen with my vaccine card?** A copy of it will be uploaded in our volunteer management database.

  **What do I do if I have not been vaccinated, but plan to be before November 1, 2021?** Volunteers who are not currently vaccinated but plan to be fully vaccinated prior to November 1 need to obtain the vaccination (both doses if getting a two dose vaccine), and provide your vaccine card by email to volunteers@nationalchurchresidences.org or mail a copy of your vaccine card to: National Church Residences, 2335 North Bank Drive, Columbus, OH, Attn: Volunteer Services.

• **Where do I go to get vaccinated?**
  Volunteers can go to any vaccination site they choose. For example, pharmacies, clinics, and physicians’ offices administer the vaccine.
• **What is the cost of the vaccine?**
  There is no cost for the vaccine. The federal government purchased the vaccine and you should not expect to pay to receive the vaccine no matter where you receive it. You will be asked for insurance information upon registration. Even if you do not have insurance, you can still get the vaccine at no cost to you.

• **If I can no longer volunteer indoors for not complying with the policy and later change my mind, am I eligible to once again volunteer?**
  Yes, if you change your mind and become fully vaccinated (had both doses if you are getting a two dose vaccine), you are able to resume volunteering indoors once you have provided your vaccine card by email to volunteers@nationalchurchresidences.org or by mail to: National Church Residences, 2335 North Bank Drive, Columbus, OH, Attn: Volunteer Services.

• **Where can I learn more about the vaccine?**
  Visit these resources:
  a. Centers for Disease Control and Prevention (CDC) COVID-19 Vaccine website
  b. U.S. Food and Drug Administration (FDA) COVID-19 Vaccines information page

• **How can I continue to support National Church Residences communities if I am not going to get vaccinated?**
  There are still ways you can brighten the day of a senior in one of our communities even if you are not able to satisfy the vaccine mandate. Please contact us at volunteers@nationalchurchresidences.org, and we can help you find a volunteer activity that works. You may also want to consider making a gift at https://www.nationalchurchresidences.org/donate/. You may designate the particular community you would like to support during the check out process.