

STRONGER

Together



National
Church
Residences

PHILANTHROPY REPORT
2019-20



Mark Ricketts
President & CEO



Lynn Anderson
Chair, Board of Directors



Michelle Norris
Executive Vice President
of External Affairs &
Strategic Partnerships



STRONGER *Together*

As the story goes, in 1961, four Presbyterian ministers decided that they would be stronger together when they combined their efforts to create the organization that would eventually become National Church Residences. Knowing that this mission couldn't be accomplished alone, they had the wisdom to know that only by working together could they blaze the trail for a better tomorrow for aging adults.

Here we are, nearly 60 years later, and National Church Residences still recognizes the value of collaboration, partnerships, and the resolve that can be strengthened when we come together. 2020 has proved to be a very challenging year for everyone. Our nation and our organization faced some dark days. This pandemic certainly took its toll on so many of us; however, our donors and volunteers showed us how powerful unity can be in times of crisis.

We experienced numerous ways that our supporters went above and beyond in these challenging times.

In light of the cancellation of our signature fundraising event, the Golf Classic, several of our sponsors came together and decided to donate their support of this event to our mission. They understood the importance of their gifts to our Chaplaincy Program and Centers for Senior Health. The strength of their commitment to our organization is not only deeply appreciated, it is humbling.

Our volunteers did not let a pandemic slow them down. They quickly redirected their energies toward distanced activities to lift the spirits of our residents. It was amazing seeing the creativity and dedication of this group of individuals. Their actions reassured our seniors that they were not alone and that together we would weather this storm.

Support of our mission also came in the form of new donors. COVID-19 relief grant funding opened doors in several different regions of the country, many of these gifts coming from new donors who wanted to lend their support to our seniors. These grants provided much needed supplies to our residents as they sheltered in place. Together, these donors made a real difference.

We are grateful for the support we have received through this pandemic from our faithful contributors. You have demonstrated that we are truly stronger together as we have faced these trying times. It is a testament to the resiliency of our donors and our organization. Because of your generosity, we will be even stronger in 2021, providing the highest quality of care to our seniors.

COVID-19 has taught us a lot of things, but mostly, it has taught us that we are stronger together.

Yours in Gratitude,

Mark Ricketts, J. Lynn Anderson & Michelle Norris

Who WE ARE



Our Core Values Support the Vision

MISSION

We are driven by a deep sense that our work should serve God and always produce good for others.

COMPASSION

We truly care about people and seek to treat each resident, employees and neighbors with dignity, respect and fairness.

PROFESSIONALISM

We strive to be excellent at what we do and to be sound managers of resources with solid, ethical business practices.

LEADERSHIP

We will be leaders in our field: setting a good example for others, visionary, growing, inclusive and constantly improving.

Our Mission

Originating from a Christian commitment of service, our mission is to provide high quality care, services and residential communities for all seniors.

Our Vision

To advance better living for all seniors, enabling them to remain home for life.

Organizational HIGHLIGHTS

JULY 2019

- A grand opening celebration was held on July 18 to celebrate a new veteran's program located at the Center for Senior Health in Columbus, Ohio. On Point is a program for veterans who are interested in engaging with other veterans throughout the day. It offers daily activities that inspire and engage them. There are many opportunities to interact and socialize over a game of cards, billiards, and through working together on projects.
- On Wednesday, July 17, 2019, the Ohio legislature passed the state's biennial operating budget, and while we were ecstatic that the final bill included funding increases in ALL of our priority policy areas, events took a highly unusual turn when Ohio Governor DeWine vetoed many of our increases while simultaneously stating his Administration's support for these programs and intention to implement at least some of the increases despite his vetoes.
- Congratulations to Barb Smoot, National Church Residences Board Member who was named in the Business First Power 100 as one of the city's most influential leaders! And as if that weren't impressive enough, Barb's organization WELD was recognized during the upcoming Business First Diversity in Business Awards Reception as one of the honorees in the Outstanding Diversity Organizations Micro category!
- Portage Trail Assisted Living celebrated 50 years with a community event. Portage Trail Village celebrated 50 years of providing affordable housing to residents in Cuyahoga Falls, Ohio. Staff and residents hosted a celebration and health fair with dozens from the community in attendance.

AUGUST 2019

- On August 23, we hosted a groundbreaking ceremony at First Community Village in Columbus, Ohio for the new Fairfax building. Over the next two years, construction crews will build additional common spaces inside the Chelsea, more outdoor features for residents to enjoy and the 70-unit Fairfax apartment complex for independent living.
- Legacy Village in Xenia, Ohio received the bronze Employer of Choice designation for workforce excellence.

SEPTEMBER 2019

- Princeton Court acquisition expanded National Church Residences portfolio in Atlanta. This affordable housing (tax credit) development contains 116 units. 104 units are in a midrise that was constructed new in 2005. The adjacent single story building has 12 units and was constructed in 1927 as a schoolhouse that was renovated and converted into affordable senior housing in 2005.
- National Church Residences hosted a Plug In & Power Up event in Worthington, Ohio which featured new technologies for seniors.

OCTOBER 2019

- Twenty-one million dollars was invested in a new senior community in Gahanna, Ohio designed to meet the needs of middle-income seniors. Walnut Trace, the new community will feature a modern design and 93 independent living apartments with a mix of one- and two-bedroom floor plans for seniors age 55 and older.
- On October 2, Broadway Park opened its doors as new \$7 million affordable housing community in Youngstown, Ohio. Broadway Park is a three-story structure with 57 one-bedroom and three two-bedroom apartments and it will serve seniors 55 and older.
- The AARP Foundation launches new partnership with a campus-wide, voice-activated technology pilot program which leveraged the free campus Wi-Fi amenity provided at Broadway Park in Youngstown, Ohio. The service utilizes a small table-top speaker called the Dot, which grants the user hands-free, voice-activated contact through Alexa, an intelligent personal assistant developed by Amazon.

DECEMBER 2019

- National Church Residences' commitment to quality service coordination was recognized with a three-year Accreditation of Case Management for Long Term Services and Supports (LTSS) from the National Committee for Quality Assurance (NCQA).

FEBRUARY 2020

- National Church Residences completes a \$4 million renovation at Barnesville Manor in Barnesville, Ohio and a \$3.1 million rehab at Bridgeport Manor in Bridgeport, Ohio which will improve the lives of dozens of seniors by providing them with new amenities and modern updates in their apartments and common spaces.
- National Church Residences in partnership with True Light Baptist Church broke ground on a \$24 million affordable housing community, which will serve the growing senior population on Atlanta's Westside. By partnering with True Light Baptist Church, we have forged a new relationship to extend our service footprint in this key market.
- The U.S. Department of Housing and Urban Development (HUD) awarded National Church Residences a \$4,971,176 Section 202 grant for the construction of supportive housing units for at-risk central Ohio seniors. That was the single largest award granted by the HUD 202 program in the nation. We won two of the 18 awards, which will be used to fund construction of Salem Meadows (76 units) in Columbus, Ohio, and Sparrow's Nest (90 units) in Douglasville, GA.

MARCH 2020

- On March 24, 2020, National Church Residences responded to the COVID crisis by quickly deploying the Rapid Response Service Coordination (RRSC) pilot program to provide enhanced remote support to our affordable senior housing residents who were without access to an onsite service coordinator. From a remote setting, the RRSC can contact seniors to ensure basic needs are being met, identify resources, and further provide support during a time of social isolation. To date, 19 service coordinators have provided assistance to 52 properties with a total population of about 3,500 residents.
- National Church Residences was the recipient of a \$250,000 grant from the Fulton County COVID-19 Emergency Relief fund. Additionally, we received a \$95,000 grant from the Greater Atlanta COVID-19 Response and Recovery Fund, a joint effort from the Community Foundation for Greater Atlanta and United Way of Greater Atlanta.

APRIL 2020

- In collaboration with numerous philanthropic partners, National Church Residences launched the innovative PARRT program which broaden COVID-19 testing with a mobile unit to lessen spread for seniors. PARRT delivered rapid results for assisted living and skilled nursing facilities.
- National Church Residences, in collaboration with our media partners in Ohio, Georgia and Florida, launched a Public Service Campaign to reinforce the message of staying at home to #SaveOurSeniors. Nearly \$100,000 in donated newspaper and radio time was designated to this campaign to help us spread the word.

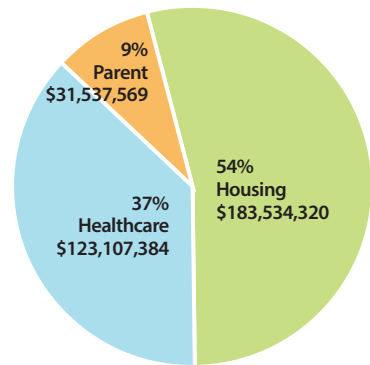
MAY 2020

- National Church Residences launched its Masked Crusader program in order to protect our seniors, front line staff, our families, and the communities in which we live and work. To help us protect one another, and stop the spread of the COVID-19 virus, we must encourage a culture of mask wearing.
- The Georgia Department of Community Affairs announced we were the recipient of two \$2 million awards to fund rehabilitation of affordable housing projects that serve low-income residents. The funds were awarded through the HOME program and the National Housing Trust Fund. Both are sponsored by the U.S. Department of Housing and Urban Development.

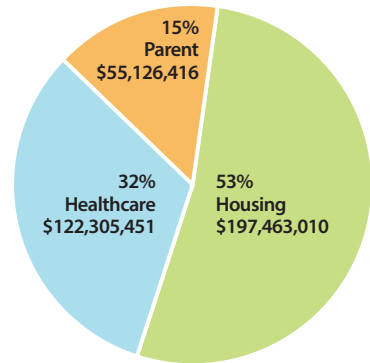
JUNE 2020

- Over the next 24 months National Church Residences intends to complete construction of seven developments consisting of 540 brand new senior apartment homes in Columbus, Ohio.

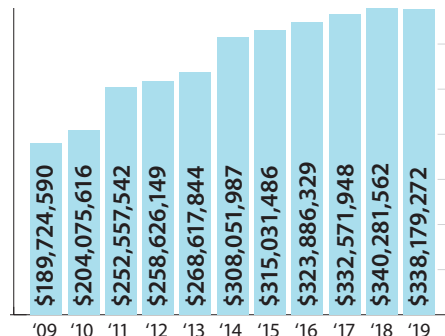
2019 Revenue



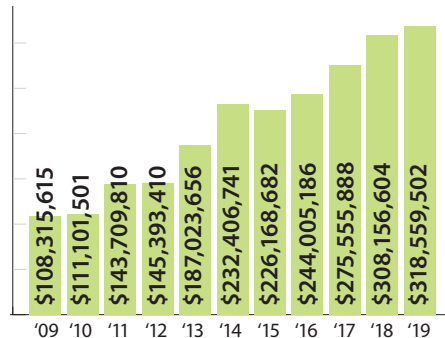
2019 Expenses



Annual Revenues



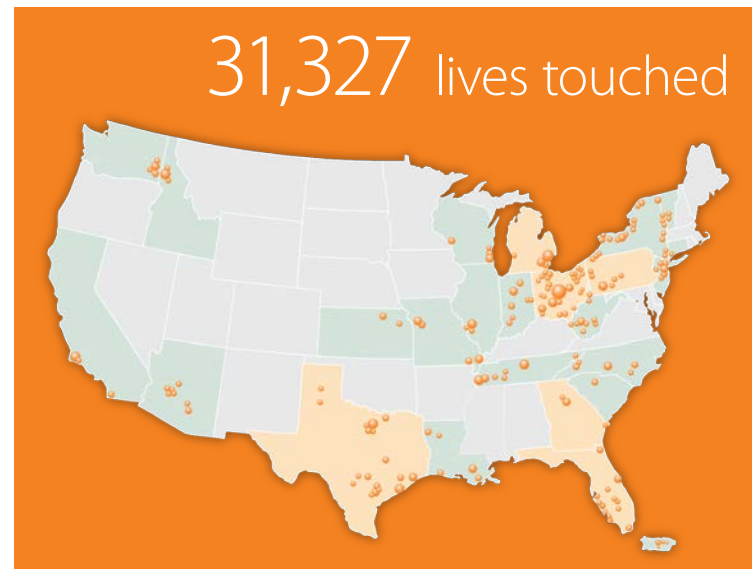
Net Assets



Consolidated revenue for calendar year 2019.

Key Facts ABOUT NATIONAL CHURCH RESIDENCES

The nation's largest not-for-profit provider of affordable senior housing and a national leader in senior HUD housing, with **340+ communities in 25 states**.

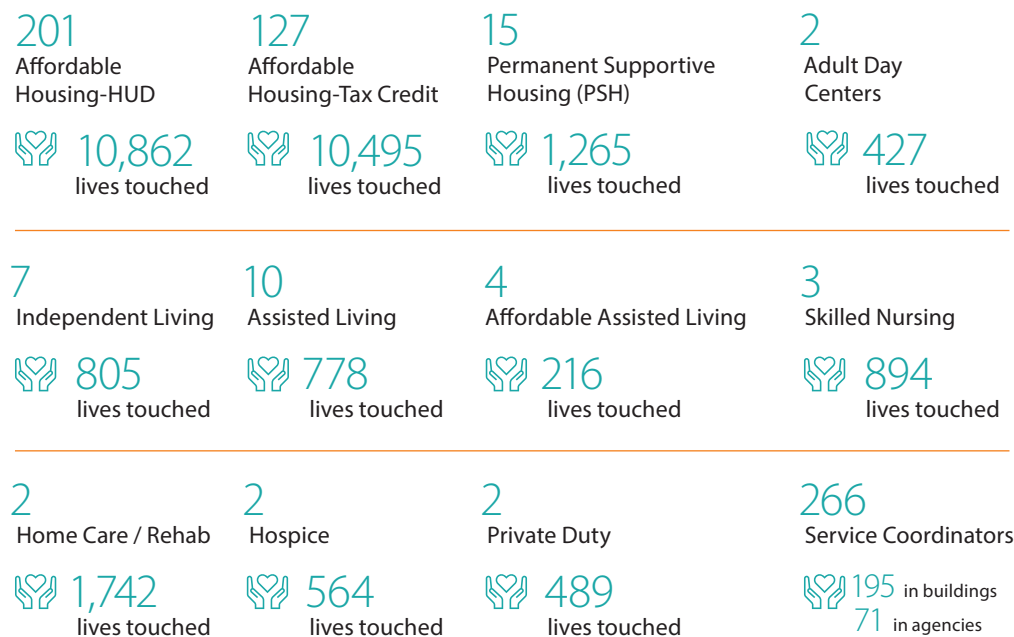


2,790
national staff

Headquartered in
Upper Arlington, OH,
where it is the
**largest private
employer**

Governed by a
24-member
volunteer board of
directors

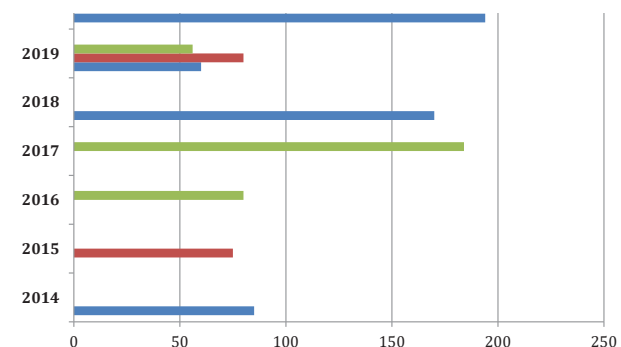
By the Numbers By the Numbers are based on FY20 for both owned and managed properties.



Portfolio Growth

New construction starts by
Fiscal Year (Unit Count)

■ Market Rate Began Construction
■ Affordable PSH Began Construction
■ Affordable Senior Began Construction



From left to right: James Savage, Mark Thompson, Barbara Smoot, Robert Maloney, Virginia Barney, Greg Comfort, J. Terrance Davis, MD, Timothy Doney, Lynn Anderson, Deborah Russell, Floyd Jones, Peter Pavarini, Gregory Overmyer, Jennifer Spalding, Peter Vogel, Janet Meeks, Eric Borders, James Moats, Mark Ricketts, CEO National Church Residences, Michael Flowers.

2020 Board of Directors

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Columbus, OH

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(Lifetime Trustee)
Attorney at Law & Lumberman
Columbus, OH

Eric W. Borders
Senior Director,
Strategic Programs
Oracle Corporation
Atlanta, GA

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Columbus, Ohio
Adjunct Lecturer, The Ohio
State University
Columbus, OH

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Chief Compliance Officer
Civica, Inc.
Lehi, UT

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Sr. Exec. VP/Director of
Corporate Operations
The Huntington National Bank
Columbus, OH

Peter H. Vogel, Jr.
CEO (Ret.)
NewPage Corporation
Miamisburg, OH

*The National Church Residences
Board of Directors is composed of
professional men and women who
represent the business community.*

Volunteer HIGHLIGHTS

Besa Partnership Continues

Besa volunteers have been interacting with our seniors for more than seven years. It all began at our adult day program on Livingston Avenue providing activities and fellowship on Saturday mornings. Besa continues to bless our seniors in Central Ohio, volunteering at Harmony Trace (previously called Mill Run) on a regular basis making crafts with the residents. During the pandemic, they continued working with Harmony Trace, sending notes and crafts to the residents, performing garden clean-up and planting vegetables and flowers and assisting with reconditioning the patio furniture.

Besa may be best known for its Adopt-a-Senior project during the holidays when its army of volunteers provide what may be the only gift a senior receives during the holidays. In 2019, Besa provided gifts to more than 300 National Church Residences seniors at Stygler Village, Stygler Commons in Gahanna, Ohio and Ravines at Central College I & II and Woods at Central College in Westerville, Ohio.



As a result of this partnership and our ability to help connect Besa with more and more seniors, National Church Residences, received a Besa Non Profit of the year award in September 2019.

Huntington Volunteer Initiatives

Huntington Bank is not only a major business partner of National Church Residences but also serves as a prominent volunteer partner at our communities. For the past 8 years, Huntington has been hosting Veterans' Day dinners to honor our veterans at our Permanent Supportive Housing (PSH) locations. In 2018, we began a new tradition of participating in the Columbus Veterans' Day parade as guests of Huntington. Eight of our resident veterans participated by either walking or riding in the 2019 Veterans' Day Parade. Ty Gantzer, a Navy veteran and National Church Residences staff member proudly drove the veteran residents in the National Church Residences Mill Run bus. Huntington hosted a lunch for parade participants where they recognized our PSH veterans.



Huntington Continued...

The 8th Annual Veterans' Day Dinner, hosted by Huntington, was held on Sunday, November 10, 2019 at Commons at Livingston, Commons at Buckingham, Commons at Grant and Commons at Third. Residents and staff decorated the community rooms in red, white and blue for the occasion. Approximately 50 Huntington volunteers including National Church Residences Board Member Mark Thompson as pictures below served dinner to over 100 veterans and residents to honor and celebrate their military service. Throughout the evening, residents also enjoyed bingo and fellowship. Volunteer Chaplains led invocations.



2020 Volunteers of the Year

National Church Residences Foundation honored three individuals and a local business as 2020 Volunteers of the Year for their service and dedication to our organization and the community.

Volunteers serve in residential communities, hospice and adult day centers, with more than 2,600 registered volunteers contributing across the country. For this ninth anniversary of the awards, the winners were celebrated with electronic announcements – instead of the usual ceremony – in light of the COVID-19 pandemic. We are grateful to Nationwide Insurance Foundation for sponsoring this event for the 5th consecutive year.

Volunteer Organization of the Year

CHOICE PROPERTY RESOURCES

Columbus, Ohio

Choice Property Resources has been a valued partner to National Church Residences since 2005, negotiating phone, Internet and cable contracts for our communities. For more than a decade, they have provided financial support to our mission – and, more recently, Choice employees have donated their time and talents as volunteers at Ravines at Central College I and II in Westerville, Ohio. They have helped with cleaning, groundskeeping and patio maintenance and shared time with residents playing games, doing crafts, working puzzles and helping with holiday decorating making a significant impact on the lives of over 100 residents.



2020 Volunteers of the Year

LANA COE

Sandstone Foothills, Mineral Wells, Texas

Lana Coe knows all about 'giving'. She is helpful, caring, resourceful, and happy to offer service no matter the task. She spreads cheer, providing a smile and a positive comment to anyone she sees. Many days she is helping neighbors by picking up groceries, walking a dog, or providing supplies for adult coloring. She assists at the complex too in many ways: leading exercise, office filing, showing apartments, cleaning after a resident moves, sweeping the foyer and giving educational talks to name just a few. Several residents wait at the door at 9 a.m. so they can see her first.



DAWN GROGHAN

Walnut Creek Village, Baltimore, Ohio

Dawn volunteered an astonishing 500 hours in 2019 to make Walnut Creek Village fun and engaging. Every month she personally provides craft projects, movie nights, bingo, game nights, choir, lunch trips, and grocery trips. She plans monthly holiday themed potlucks, and decorates our community room with all of the unique items she creates. Potlucks usually consist of great food, games, and an abundance of activities. Dawn has assisted with Mission Day for the past 2 years, helping raise enough money to purchase an exercise bike, raised garden planters, and a new grill.



CAROL LYNNE USHER

Legacy Village, Xenia, Ohio

Carol Lynne was the first resident of Legacy Village, and she has been an active volunteer ever since sharing her many talents. She was instrumental in the creation of a Memorial Garden and can be seen doing logistical duties one day and the next wearing hip boots and planting lilies in the garden pool. Carol Lynne has also created a professional monthly newsletter for residents. She not only edits the newsletter, but writes articles on events of interest to residents, and also takes photographs. She is a tireless advocate and a true ambassador.



Other Appreciated Nominees

- Curtis Blackmon - Clinton Courtyard/Crossing
- Mary Collins - Hospice
- Dwight Cooper - Clinton Courtyard/Crossing
- Mary Eckhart - Grove City Manor
- Mary Gapinski - Legacy Village
- Connie England Garrison - National Church Residences Chillicothe
- David Halman - Mill Run
- Judith Hart - Sandpiper Run
- Dorothy Hufnagel - Barnesville Manor
- Bev & Fred Kaiser - Mill Run
- Julia Kowalski - Jackson Run/Indian Run Estates
- Deborah Krapanick - Coles Landing
- Bonnie Lucas - Trinity Towers
- Jeanie Lyons - Hopeton Terrace
- George Mihertadian - Frio Crossing
- Bill Owens - Stoneridge Court
- Maggie Polden - Bethel Housing
- Jim Rose - Commons at Buckingham
- Dale Schuler - Stafford Village
- Ed Sepulveda - Landings of St Andrew
- Frances Smith - Solberg Tower
- Dolores Soffield - Oak Creek Village
- Joyce Sparks - Hospice Southern
- Joyce Wendel - Hospice
- Jeanne Wesley - Legacy Village

Volunteerism COVID-19

National Church Residences is blessed by more than 2,600 registered volunteers nationwide, but during the COVID-19 crisis, there were countless others who saw the needs of our residents and stepped in to help. We are grateful to our service coordinators and property managers who kept us informed of these unsung heroes and all of the good things going on at our communities.

Across the country, volunteers of all ages sent cards, letters and pictures to residents! This included mom groups, employees, churches, Girl Scouts and other civic organizations. The staff members of a library in O’Fallon, Missouri, started a pen pal program with the residents of Grace Gardens. The grandsons of a resident at Wapakoneta Village in Wapakoneta, OH went to residents’ windows with signs, smiles and waves to break up the day. High school Honor Society students sent notes to residents at Agsten Manor in Charleston, WV. An organization made up of families with children sent notes and cards to several Columbus, Ohio communities.

Since no one has been allowed inside the buildings during the pandemic, volunteers improvised and shared their artistic talents outside. Some provided encouraging messages with chalk on sidewalks, others painted spring time pictures on residents’ windows, and some sang or played music to entertain the residents. A young lady in Westerville, Ohio used a portable mic and speaker to sing uplifting show tunes to the residents at Inniswood Village. At Palm Springs Villa in Florida and Villa Esparanza, in Puerto Rico, residents were serenaded from the parking lot. In Columbus, Ohio, an artist and her band of friends painted the windows of the residents’ homes.

A mask making initiative was started at the Central Office by the Hospice Team and was later joined by our general volunteers. More than 50 volunteers joined the initiative to provide masks to our front-line hospice and healthcare workers and residents. But it wasn’t long before stories and photos were rolling in of the residents, families, community members and friends who were making masks for residents and staff across the country. Volunteers donated fabric, sewing machines and materials and began sewing to provide masks for residents and staff. Nearly 2000 masks were dropped off at Central office by June 30, 2020.

In the midst of this devastating pandemic, the kindness of others has shown through the darkness. In a time when we were unable to deploy our volunteers in the traditional activities, they found a way to be there. Our hearts are full of gratitude for each and every act of kindness and compassion for our seniors.



Volunteer Chaplaincy

As this COVID crisis has challenged our mission to provide better living for seniors, it has not diminished our resolve.



Chaplaincy Graduation Atlanta

We created our volunteer chaplaincy program less than two years ago, and now volunteer chaplaincy has been able to provide spiritual care for more than 5,000 of our seniors throughout Ohio and the Atlanta region.

Through a generous gift of 100,000 from CF Bank and numerous gifts from the 2020 Golf Classic, (see the COVID Relief section for the list of these donors), our chaplains have been able to continue and expand our commitment to spiritual care.

Each week, chaplains reach seniors sheltering in place through recorded devotionals, prayer gatherings for each region within our organization and a hotline for help and support to any and all that might have need to talk on any topic.

In addition, our chaplains have been serving our communities where volunteers have been needed. They have been able to assist with food distribution at a number of our facilities and just recently they have begun to help with COVID19 testing for our residents.

Such generosity has enabled this good work to continue. The pandemic has not stopped the growth of this program. In both the Atlanta and Toledo areas we continued to provide chaplaincy training using a Zoom format and recently two new classes of volunteer chaplains have been commissioned.

Rev. Dr. Darrell Elligan in the Atlanta region and Rev. Dr. Patricia Snelling in the Toledo region now serve as regional coordinators for these new chaplains. Under their leadership, these chaplains are being deployed to different communities where they will extend spiritual care to all staff and residents regardless of background or faith tradition.

Spiritual care is good health care and in this pandemic and time of civil unrest, emotional maladies can run high, but many are finding hope and peace through the faithful ministry of our frontline chaplains.



Reverend Jim Zippay, MDiv, DMin
Corporate Chaplain at National Church Residences



Chaplaincy Graduation Toledo

Philanthropy at Work

The COVID-19 pandemic has been a life changing event for the world and especially those whom National Church Residences has been entrusted to serve. Given our mission and the disproportionate affect this pandemic has had on seniors, it has never been more important that we provide compassionate care and support to our residents.

Keeping our mission strong through this crisis was made possible by the generosity of our wonderful donors. Because of you, we were able to provide much needed supports to our seniors as they sheltered in place and remained safe through the pandemic.

Funds raised enabled resources to be deployed to address the urgent health, economic, and social needs of impacted communities and individuals. We thank the following organizations for grants awarded in support of our COVID-19 emergency relief efforts:

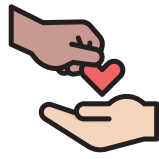
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| Adirondack Foundation | Foundation for Appalachian Ohio | The Philadelphia Foundation |
| Arizona Community Foundation | Foundation for the Carolinas | Pittsburgh Foundation |
| Buckeye Health Plan | Fulton County Department of Community Development | The Nick Rozanski Memorial Foundation |
| The Columbus Foundation | Greater Cleveland COVID-19 Rapid Response Fund | Truist for Georgia |
| Communities Foundation of TX (North Texas Cares) | Greater Toledo Community Foundation | United Way of Southeast Michigan |
| Community Foundation for Greater Atlanta/United Way of Greater Atlanta | The Huntington National Bank | Margaret & Robert Walter Foundation |
| Community Foundation of Western North Carolina | Kalamazoo Community Foundation/ United Way of Battle Creek Kalamazoo | |
| COVID-19 Response Fund for Greater Dayton (Montgomery County) | Nationwide | |



GRANT APPLICATIONS FOR COVID-19 RELIEF BY THE NUMBERS FY2020



28
Applications approved



\$1,765,150
Total awarded



7,616
Residents served

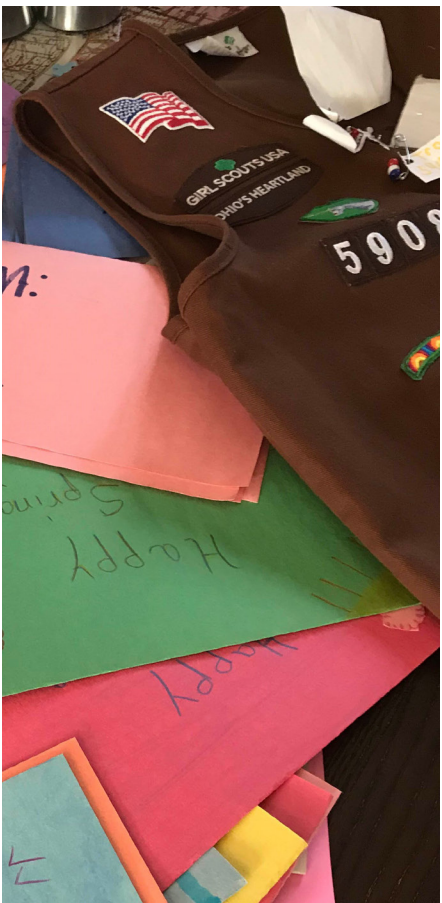
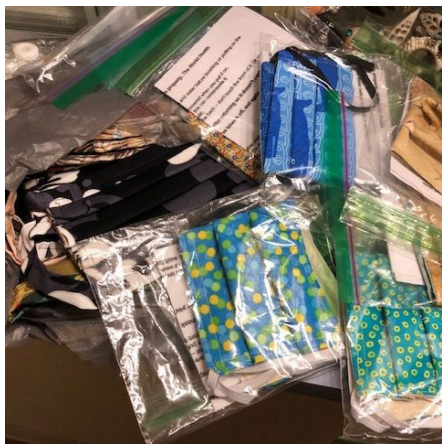


10
States reached



97
National Church Residences communities benefited

Philanthropy HIGHLIGHTS



Legacy Giving

What will my legacy be? Many donors have a desire to be remembered for the change they made in the world and the impact they had on the lives around them. Helping a donor shape and create a legacy is one of the most important and rewarding aspects of life as a fundraising professional. For some, they have dreamed about their contribution for many years and they know exactly how they will do it, but for many others they haven't dared to think that they too could leave a legacy.

You don't have to be wealthy to leave a legacy! Everyone can have this opportunity. There are many ways and reasons for every donor to consider. For some a bequest or gift through their will makes sense or a gift of stock or real estate. For some, a gift of life insurance accomplishes their financial and philanthropic goals. At National Church Residences Foundation, our donors get creative. Here are a couple examples.

At Bristol Village in Waverly, Ohio, establishing a charitable gift annuity is a popular tool. Each year residents use Charitable Gift Annuities to make a difference in the lives of their neighbors while creating favorable tax treatment and a consistent and reliable stream of revenue for life for themselves. Charitable Gift Annuities can be established with a gift of \$10,000. Residents have made gifts of real estate, real estate sale proceeds, and stock to create their Charitable Gift Annuity.

At First Community Village, long time National Church Residences supporters, Richard and Anne Royer learned that they could make a lasting impact by designating a gift through their Entrance Fee. This concept appealed to them because this fee had already been set aside. With the blessing of their family, and being philanthropists at heart, the Royers earmarked a percentage of their Entry Fee rebate to benefit the mission of the First Community Village Foundation. Their decision fulfilled both their estate planning and philanthropic wishes.



If you have an interest in leaving a legacy, please see our legacy giving website where many types of gifts and their benefits to further financial and philanthropic goals are described. <https://www.nationalchurchresidences.org/donate/legacy-gifts/> And of course, our Foundation Team is here to help you! Contact either Nicole Papa Odegard, Senior Director of Philanthropy at npapa@nationalchurchresidences.org or Suzan Nocella, Director of Annual Giving and First Community Village Foundation at snocella@nationalchurchresidences.org.

Benefits Enrollment Center Expansion

The Benefits Enrollment Center Program, partially funded by a grant through National Council on Aging and CareSource taking place in Columbus, Ohio has been immensely successful, showing great potential for scalability among our portfolio in order to assist even more seniors increase their financial resources through benefits enrollment. The goal of the Benefits Enrollment Center Program is to outreach and screen seniors within our buildings and the surrounding community to help them enroll and re-certify in benefits based on eligibility. From January 2019 – June 30, 2020, the Benefits Enrollment Specialist has successfully assisted a total of 377 individuals with 515 applications, a value of \$1,470,724 in benefits. This surpasses our program goals and greatly impacts seniors most in need by putting an average of \$4,000 back into their pockets through benefits enrollment.

National Council on Aging approved an additional \$26,786 in funds to assist with our expansion goals. Thanks to these grants we are able to see the enormous potential to greatly impact a significant number of seniors through this program.

View our video here: <https://youtu.be/YpSICNeKBng>



Post-Acute Regional Rapid Testing Program (PARRT Program)

The PARRT Program was a collaboration between central Ohio stakeholders led by National Church Residences, Ohio State University Wexner Medical Center, OhioLiving, LeadingAge Ohio and Central Ohio Geriatrics in cooperation with the Ohio Department of Health, Franklin County Health Department and Columbus Health Departments. Thanks to a \$100,000 grant from The Columbus Foundation, we were able to raise over \$230,000 in support of this program.

This program enabled any nursing home or assisted living community in Franklin County (and eventually contiguous counties) to have rapid COVID-19 testing for those residents displaying COVID symptoms and expedited lab results from the Ohio Department of Health. This collaborative effort provided the solution needed to quickly isolate cases of COVID-19 and stop the spread within nursing homes and assisted living facilities, which house the most vulnerable individuals at risk of contracting COVID-19.



Delivering Meals to Seniors in Atlanta

Senior residents living in nine National Church Residences' affordable housing communities in metro Atlanta who were once food insecure, received free meals every day, thanks to the hard work of the staff and the generosity of community partners. We estimate more than 44,000 meals were distributed to our seniors over a 12 week period.

With COVID-19 upending daily life, many of our seniors were finding their access to food limited and their social isolation increased. When COVID-19 hit Atlanta, it was decided that the unused commercial kitchen at Big Bethel Village could be converted into a food hub for seniors in need during the crisis. The kitchen closed two years ago as interest in the dining service had declined.

This all could not have been accomplished without a \$250,000 grant from the Fulton County COVID-19 Emergency Relief fund. Additionally, we received \$95,000 from the COVID-19 Response and Recovery grant from the Greater Atlanta COVID-19 Response and Recovery Fund, a joint effort from the Community Foundation for Greater Atlanta and United Way of Greater Atlanta.

These generous gifts were utilized to support centralized, on-demand food service for seniors, formerly homeless and individuals with disabilities in Fulton and DeKalb counties. Volunteers helped to organize and deliver food weekly to residents.

Due to the overwhelming success of this program, Fulton County extended their support with an additional \$100,000 grant to allow for this programming to continue for six additional months.





Truist Financial Corporation - Atlanta



National Church Residences was the recipient of a \$20,000 grant from Truist Financial Corporation. The funds were used to assist residents living in several of our affordable housing communities in Georgia, as well as seniors on waitlists and some residents living at Atlanta Habitat for Humanity properties, which has a partnership with National Church Residences.

The grant supports the immediate needs of our senior residents, which includes food insecurity, rental assistance, transportation, activities that combat social isolation, personal protective equipment and the deployment of Rapid Response Service Coordination.

This program was created in response to the pandemic. It enables service coordinators to pivot their support to a virtual platform connecting to seniors via the phone call, conducting phone assessments and providing appropriate interventions to care for identified needs.

World Central Kitchen - Michigan

National Church Residences was selected to participate in a pilot program with World Central Kitchen. Founded in 2010 by Chef José Andrés, World Central Kitchen (WCK) uses the power of food to heal and strengthen communities through times of crisis and beyond.

This pilot program was launched in Detroit where WCK worked with a network of local restaurants to deliver prepared meals to seniors. Residents at Eden Manor and Evangelical Manor received over 90 meals twice a week until the end of June.



Also in Michigan

Our Michigan seniors were also served by grants totaling \$25,000 from the United Way of Southeast Michigan and Kalamazoo Community Foundation/United Way of Battle Creek Kalamazoo. These funds were used to provide much needed resources to our residents at Canton Place, Columbia Court, Romulus Tower and Spring Valley Crossing during the pandemic. We are grateful for the support received by these two new donors!



Additional Support

One of the things that makes our organization special are the many wonderful people that partner with our mission. We have seen many rally together to join our mission during the COVID-19 pandemic. Thank you to the consultants of Mary Kay who donated over 200 hand creams to our Senior Services, hospice and home health workers. These essential frontline workers care for our precious and most vulnerable seniors, we cannot thank them enough.



Sponsorship Support

Due to COVID-19 prevention protocols, we decided to cancel two of our annual events, the Rise 'N Shine Breakfast to Champion Older Adults in Atlanta and the Golf Classic held at Muirfield Village Golf Club in Dublin, Ohio. Each year, we are very fortunate to have generous sponsors support these events and with these cancellations, several of them allowed us to retain their sponsorship dollars to continue their support of our mission.

Thank you to the following Golf Classic and Rise 'N Shine Sponsors who continued to support our Mission through this pandemic:

Golf Classic Sponsors:

- Archer Energy
- Clearpath Benefit Advisors
- National Equity Fund, Inc.
- Quantum Health
- Lument
- Ruscilli Construction Company

Rise 'N Shine:

- AllWell Peach State Health Plan
- Arnall Golden Gregory, LLP
- Habitat International
- GEC Geotechnical & Environmental Consultants, Inc.
- Georgia Advancing Communities Together
- Georgia Power
- Lument
- National Equity Fund, Inc.
- Prestwick Construction Company, LLC
- Shaw Industries Group, Inc. (Patcraft)
- TWD Foundation

We couldn't do it without you!

Thank You!



Foundation FRIENDS

FINANCIAL GIFTS TO NATIONAL CHURCH RESIDENCES FOUNDATION JULY 1, 2019 TO JUNE 30, 2020

All hospice donations are located under Hospice.

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Elnora Piatt
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Jim Usher
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In memory of Nancy Burtch
Barbara Meade
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In honor of Elnora Piatt
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Cheronda Jackson*
Lincoln Gardens Residents

Lincoln Village
(Columbus, OH)
Laura and Dan O'Toole♦

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Yuk-Man Leung
Sue Mullins
Orionoko "Noko" Orndorff
Margaret Purinton
Patricia Smith
Ruth Van Houten
Nettie Varner
Sue Weiant

In memory of Rose "Rosey" M. Bigler
Jeff Stauffer
In memory of Jane Imber

Mary P. Boulware
Patricia Gerken
Hedwig Langer
Nancy and Jeffrey Mikola
Joyce Sutermaster
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In memory of Ruth Van Houten
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Mother Teresa Commons
(Cleveland, OH)
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Mother Teresa Manor
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Huntington Bank

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The Pittsburgh Foundation*

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Stoneridge Court
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Laura and Dan O'Toole♦
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Helen Schober

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Stygler Village Residents

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(Zanesville, OH)
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* Indicates New Donor
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Mission WEEK 2020

2020 was a tough year for our Front Line Heroes. These individuals dedicate themselves to serving our seniors under the most trying of circumstances. As you can imagine, the heightened stress that they are under (due to COVID-19) can take its toll on an individual's physical and emotional well-being.

We recognized how imperative it was that we re-energize our front line staff so we responded to that need by pivoting our annual Mission Day celebration to a Mission Week that included many offerings of virtual behavioral health programming.

In addition to this programming, all staff were sent a small gift and were asked to send in a selfie with their new National Church Residences swag.

Introducing our first ever Mission Week selfie collage!



NATIONAL CHURCH RESIDENCES CORNERSTONE SOCIETY MEMBERS July 1, 2019–June 30, 2020
The Cornerstone Society recognizes donors who contribute \$1,000 or more in cash or in-kind gifts during the fiscal year.

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The Legacy Society recognizes donors who have named National Church Residences as the beneficiary of a planned gift.

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* Indicates New Donor

National Church Residences has taken the utmost care in preparing this report. If errors or omissions occurred, please inform us by contacting Kate Hunter at khunter@nationalchurchresidences.org.

WE ARE... *Stronger Together*

This report demonstrates the power of your generosity as well as our sincere gratitude for your giving.

Gifts and grants from donors like you helps move our mission forward by allowing us to provide high quality care, services, and residential communities for all seniors. Our dedicated group of volunteers give of their precious time and treasure in serving our residents across the country.

National Church Residences is blessed to be supported by the kindness of those in the communities we serve. Thank you for helping us fulfill our mission in a time of growing need.

Thank You!



National Church Residences